

Advice for e-mobility providers

New e-mobility laws from 1 July 2026



Are you an e-mobility provider?

New obligations for providers will commence on 1 July 2026



Dockless hire services

App-based, short-term access for individual trips



Fixed-location rentals

Short-term hireable devices from a shop, kiosk or depot



Subscription-based services

Hireable devices for long-term personal use



Tourism/experience services

Short-term hire offered via tour or self-guided experiences



Leasing agreements

Devices offered for professional use (for example, delivery riding)



Event services

Short-term hire of devices for events or temporary operations

New age and licensing requirements

From 31 August 2026



Riders 16+

Riders must be 16 years or older. Exemptions apply.



Licence

Riders must hold a valid driver licence (minimum Learner). Exemptions apply.



Equivalent interstate and overseas licences are accepted.

Some exemptions will apply. For example:



Exemptions apply for medical reasons



Exemptions apply for children 12 – 17 supervised by an adult



Exemptions apply in key recreational areas like rail trails and mountain bike paths



From 1 March 2027, providers must take reasonable steps to verify the age and licence status of all riders. Below are some practical examples of 'reasonable steps'. Providers are not required to record or store sensitive information.



Seek a written declaration from rider



Sight rider's licence at the time of hire



Require rider declaration in mobile application



Fines apply. Providers found to not have taken reasonable steps to verify these details will face fines of up to \$72,240*.

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Rules for e-bike and e-scooter riders

From 1 July 2026



Footpath speed limit

12km/h limit on footpath at all times.



Shared path speed limit

12km/h limit when passing pedestrians. Riders can travel faster when pedestrians are not nearby.



Don't drink and ride. 0.05 limit and RBTs apply.



Obey general road rules and signs.



Always wear a helmet properly fastened.



Leave your phone alone.

Providers must ensure that riders are aware of the rules – more information can be found here:



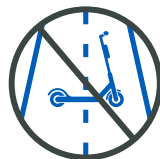
New parking offence

From 1 July 2026



Safe parking requirements

Riders are now obligated to ensure that their device is not parked in an obstructive manner. This means not parked hazardously in the path of other pedestrians.



Fines apply to riders

Riders who fail to park appropriately will face fines of \$172*.



Operators are encouraged to promote safe parking habits to their users. To assist enforcement of parking offences, operators will be required to provide rider information to enforcement officers, when required. Significant fines apply.

*Fines can increase from 1 July each year, check QGov for current amounts.